KCR 0003 Waste management strategy partnership

Corporate Lead Bill Woolley

Financial penalties of failing to manage satisfactory partnership solution to waste agenda. Partnership solution with NYCC introduces risks to the programme from CYC perspective (control, breakdown of effective working, governance etc). Project risks of the partnership have been identified and are being managed by NYCC as the lead body

City Strategy

Waste Management Strategy Partnership

Project delays

Risk Owner: Bill Woolley	Risk Ref:	1005		High	20
<u>Cause</u> Failure to communicate to stakeholders regarding the benefits and requirement for treatment site. Failure to secure and/or demonstrate adequate consultation. Stakeholder issues arise to do with plann and design, due to negative perception of treatment plants and technologies.	or a	<u>equence</u>	This could result in judicia objections of planning pe protests, public enquiry a delays to the project and	rmission, and significant	
Controls			Owner		
Communication Strategy			Bill Woolley		
Public Consultation			Bill Woolley		
Communication Plan			Bill Woolley		
Work with Amey Cespa and NYCC planners			Bill Woolley		
Project programme includes time for planning de	bate		Bill Woolley		
Work to ensure the site is deliverable			Bill Woolley		
Early feasibility study to be carried out to identify concern	possible areas	of	Bill Woolley		
Actions			Target Date	Revised Date	
Consultation to be completed as statutory consult	ation on plannir	ng	31/08/2010	31/12/2011	

Annex B

Failure to secure planning consent

	secure planning consent					
Risk Owner:	Bill Woolley	Risk Ref:	1010		High	19
of th prep app bee	ure to secure planning consent on an ne selected sites. If there is not enoug paration to ensure the site is the most ropriate and all the required testing he n complete. Environmental Impact essments etc.	gh	<u>equence</u>	This could result in non-o	delivery of project.	
Environmer Amey Cesp site plan Council eng	n of suitable alternative sites at Impact Assessment a working closely with planning depar gagement with statutory consultees at with Government Office	tment re desigr	n and	Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley		
Requiremer planning su	nt of Amey Cespa to demonstrate hov	v they plan to e	nsure	Bill Woolley		
• •	y with Amey Cespa through planning	- communicatio	n	Bill Woolley		
Actions				Target Date	Revised Date	
Support prov	vided to NYCC in terms of peer reviev	v of planning		31/12/2010	31/12/2011	
Solution is	unaffordable					
Solution is Risk Owner:		Risk Ref:	1019		Medium	14
Risk Owner: <u>Cause</u> The enve be b		/ <u>Cons</u> Id	1019 equence	The cost of continuing w could be greater than do which case the project co (at a cost to the councils)	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enve be b	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in	/ <u>Cons</u> Id		could be greater than do which case the project co	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enve be b inter Controls	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in	/ <u>Cons</u> Id		could be greater than do which case the project co (at a cost to the councils)	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be be inter Controls Highlighted The Counci	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of th I has signed up to the additional budg	e MTFS.		could be greater than do which case the project co (at a cost to the councils) Owner	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs	e MTFS.		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be be inter Controls Highlighted The Counci Regular mo Review affor	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of th I has signed up to the additional budg nitoring of latest costs ordability gap	e MTFS.		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor	e MTFS.		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of th I has signed up to the additional budg nitoring of latest costs ordability gap	e MTFS.		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos Possible ne	Bill Woolley council has agreed to an affordability elope for the project however this cou preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor	<i>Cons</i> Id e MTFS. let requirement		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos Possible ne	Bill Woolley council has agreed to an affordability elope for the project however this cou- preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor ed to request further budget hallenge of the procurement proc	<i>Cons</i> Id e MTFS. let requirement		could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos Possible ne Potential c Risk Owner: <u>Cause</u> If the	Bill Woolley council has agreed to an affordability elope for the project however this cou- preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor ed to request further budget hallenge of the procurement proc	cess Risk Ref:	equence	could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated). Low ed and incur costs	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos Possible ne Potential c Risk Owner: <u>Cause</u> If the has Controls	Bill Woolley council has agreed to an affordability elope for the project however this cou- preached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor ed to request further budget hallenge of the procurement pro- Bill Woolley e losing bidder deems the evaluation been inappropriate	cess Risk Ref:	<u>equence</u> 1030	could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated). Low ed and incur costs	
Risk Owner: <u>Cause</u> The enver- be b inter Controls Highlighted The Counci Regular mo Review affor Manage cos Possible ne Potential c Risk Owner: <u>Cause</u> If the has Controls	Bill Woolley council has agreed to an affordability elope for the project however this cou- breached due to delays, changes in rest rates or exchange rates/ inflation as a budget requirement as part of the I has signed up to the additional budg nitoring of latest costs ordability gap st drift with contractor ed to request further budget hallenge of the procurement pro- Bill Woolley e losing bidder deems the evaluation	cess Risk Ref:	<u>equence</u> 1030	could be greater than do which case the project co (at a cost to the councils) Owner Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley Bill Woolley	ith the project - minimum in ould be terminated). Low ed and incur costs	

KCR 0010 Emergency Planning & Business Continuity

Corporate Lead Bill Woolley

Business Continuity: The Council has a statutory duty to have plans in place to ensure the delivery of it's critical services continues throughout any disruption to itself or the community. Emergency Planning: The Council, as a Category 1 responder to critical incidents, has a duty to maintain both generic and specific plans to respond to the major risks facing it's community.

City Strategy

Inability to respond to and assist in the recovery of city of York after a major incident

Risk Owner: Richard Wood	Risk Ref:	1718		High	18
<u>Cause</u> Under the Civil Contingencies Act, as a local authority, it is the role of City of York Council to support the emergency service in the case of a major emergency and to provide aid and assistance and advice to the general public.	<u></u>	<u>equence</u>	Emergency services may completely supported wh the promptness of their re speed of recovery of the vulnerable people within put at risk.	ich could hinder esponse, the city, and	
Controls Emergency Plans for the city Emergency manuals Exercising of the plans Officers on-call Plans and manuals updated twice (particularly co CYC Emergency Handbook	ntacts)		Owner Richard Wood Richard Wood Richard Wood Richard Wood Richard Wood John Wray		
Actions Continued engagement with Regional partners via Forum and at regional level where appropriate.	I Local Resilien	ce	Target Date 31/03/2011	Revised Date	
Inability to continue to deliver services follo	wing a busin	ess disr	uption event		
Risk Owner: Richard Wood	Risk Ref:	0623		High	16
<u>Cause</u> If group and directorate plans are not developed, adopted and embedded at boo levels this could result in an inability to continue to deliver services following a business disruption event. the result coul be further risk to customers and the community and resultant criticism.	th	<u>equence</u>	Reputational and potentia breach of statutory duty lo of Council.		
Controls			Owner		
BC working group Progress reports to CMT			John Wray John Wray		
Timetable for driving forward BC in the Council			John Wray		
Actions			Target Date	Revised Date	
A BC Lead for every Directorate has now been ide Departmental level leads are in the process of bein			31/03/2011		

KCR 0015 Fairness & Inclusion

Corporate Lead Sally Burns

The refreshed corporate Fairness and Inclusion Strategy and Single Equality Scheme were approved by the Executive in December 2009. This updates council fairness and inclusion commitment and action. It also ensures that we meet current statutory duties arising from equality legislation and provides the framework for the development of fair and inclusive service delivery and employment practice in the council.

Communities & Neighbourhoods

Councillor's vision and expectations of a fair inclusive and customer-focused organisation will not be realised

Risk Ov	wner: Sally Burns	Ri	isk Ref:	1796			High	20
<u>Cause</u> The action plan in the corporate Single Equality Scheme is not implemented because of lack of prioritisation, adequate resources and understanding of the issues.				possibly d satisfactio employme reputation employer recognised	s receive poor qu liscriminatory, se n declines due to ent practices. The as a service del declines. We do d standards of e nd employment.	rvices and staff o poor quality e council's iverer and not meet		
Contro	ols				(Owner		
Corpor Scherr	rate Fairness and Inclus	on Strategy and Single	e Equality		E	Evie Chandler		
Directo	orate Single Equality Sch	nemes			E	Evie Chandler		
Equalit assess	ty Framework for Local (sment	Government self-asses	ssment and	peer	E	Evie Chandler		
Actions	S				٦	Target Date	Revised Date	
Ensure place	staff & member training	in equality and Huma	n Rights tak	es	3	31/03/2011		
Officers standar	s understand and follow rds	the corporate equality	system and		3	31/03/2011		
	entation of directorate e rate Management Team		nonitoring by	y	3	31/03/2011		
• •	y Impact Assessments a elemented and monitored		ulting action	IS	3	31/03/2011		

Vulnerable people cannot access our services and employment opportunities

Risk Owner: Pauline Stuchfield	Risk Ref:	1797		High	20
<u>Cause</u> Lack of understanding of the needs of vulnerable people and the barriers they fa when they try to access our services and employment opportunities.	ace	<u>equence</u>	Vulnerable customers an council services and emp opportunities we provide legal challenges.	ployment	
Controls			Owner		
CBSS directorate Single Equality Scheme			Pauline Stuchfiel	d	
Actions			Target Date	Revised Date	
Complete Equality Impact Assessments of access employment and implement resulting action plans		d	31/03/2011		

We do not provide fair and inclusive customer-focused services

Risk O	wner:	Sally Burns	Risk Re	ef:	1798			High	20
<u>Cause</u>	vulne	of understanding of the needs of rable customers resulting in lack of dial action to meet their needs.	<u>(</u>	Conse	<u>quence</u>	services v quality se	le customers are we provide. Our r rvice provider is legal challenges.	reputation as a	
Contro							Owner		
Directo	orate S	ingle Equality Schemes					Evie Chandler		
Action	s						Target Date	Revised Date	
-		implement service Equality Impact A dial actions	Assessme	nts an	nd		31/03/2011		
Vulner	rable s	taff are bullied, harassed and fe	el excluc	ded					
Risk Ov	wner:	Sally Burns	Risk Re	ef:	1799			High	20
<u>Cause</u>	vulne	of understanding of the needs of rable staff resulting in lack of remed n to meet their needs.		Conse	<u>quence</u>	staff's hea they leave	rey results are po alth is affected ne e. Our reputation	egatively or/and as a good	
						employer challenge	is reduced. We a s.	can face legal	
Contro	ols					challenge		can face legal	
	ols orce Pla	an				challenge	es.	can face legal	
	orce Pla	an				challenge	es. Owner	can face legal Revised Date	
Workfo	orce Pla s	an n of Workforce Plan				challenge	es. Owner Pauline Stuchfield		
Workfo	orce Pla s nentatic					challenge	es. Owner Pauline Stuchfield Target Date		
Workfor Actions Implem Monitor	orce Pla s nentatio ring thr ies Imp	on of Workforce Plan ough service planning and PDRs pact Assessments undertaken for all	Human			challenge	es. Owner Pauline Stuchfield Target Date 31/03/2011		
Workfor Actions Implem Monitor Equaliti Resour	orce Pla s nentatic ring thr ies Imp rces pra	on of Workforce Plan ough service planning and PDRs pact Assessments undertaken for all				challenge	es. Owner Pauline Stuchfield Target Date 31/03/2011 31/03/2011		

KCR 0016 Capital Programme

Corporate Lead Bill Woolley & Pete Dwyer

The Capital Programme delivers a number of capital schemes that directly contribute to the achievement of the Corporate Strategy. All capital schemes are included into the Capital Programme via the annual capital budget process which allocates resources to the projects that facilitate with service delivery and contribute toward the Corporate Strategy. Currently the Capital Programme contains 85 projects over a 5 year period with a budget of over £206m.

City Strategy

Strategic Planning and Transport

Transport Capital Programme

			rk Phase 1				
Risk Ow	/ner:	Tony Clarke	Risk Ref	: 1319		Critical	23
<u>Cause</u>	If the	DfT or CYC funding was not av	railable <u>Co</u>	nsequence	Project would not procee	ed	
Follow	al Fun DfT pr	ding Allocation confirmed avail ocedures to obtain main fundin CRAM procedures for local cont	g.		Owner Tony Clarke Tony Clarke Tony Clarke		
Actions					Target Date	Revised Date	
Confirm	CYC	funding through CRAM process	3		31/03/2009	31/03/2011	
-		me once new guidance and re ed in Autumn 2010	sults of spending		31/03/2011		
Failure	to de	liver objectives of LTP					
Risk Ow	/ner:	Tony Clarke	Risk Ref	: 1832		High	16
<u>Cause</u>	Redu	ced funding from DfT	<u>Co</u>	nsequence	Congestion, air quality, s worsen.	safety levels will	
Contro Obtain		g from alternative sources			Owner Tony Clarke		
Actions					Target Date	Revised Date	
Progres	s oppo	ortunities for funding through Lo d and Regional Growth Fund	ocal Sustainable		Target Date 21/03/2011	Revised Date	
Progress Transpo	s oppo ort Fun	• •	ocal Sustainable		-	Revised Date	
Progress Transpo Commu	s oppo ort Fun unitie	d and Regional Growth Fund	ocal Sustainable		-	Revised Date	
Progress Transpo Commu	s oppo ort Fun unitie to ob	d and Regional Growth Fund s & Neighbourhoods	ocal Sustainable Risk Ref	: 1835	-	Revised Date	12
Progress Transpo Commu Failure Risk Ow <u>Cause</u>	s oppo ort Fun unitie to ob ner: If for a deem	d and Regional Growth Fund s & Neighbourhoods tain planning approval	Risk Ref ity <u>Co</u> then	: 1835 nsequence	-	Medium nning approval	12
Progress Transpo Commu Failure Risk Ow <u>Cause</u>	s oppo ort Fun unitie to ob /ner: <i>If for a</i> <i>deem</i> <i>planni</i>	d and Regional Growth Fund s & Neighbourhoods tain planning approval Charlie Croft any reason the planning author ed the scheme not acceptable	Risk Ref ity <u>Co</u> then		21/03/2011 An inability to obtain plan would result in the project	Medium nning approval	12
Progress Transport Failure Risk Ow <u>Cause</u> Contro Outline	s oppo ort Fun unitie to ob /ner: /f for a deem plann Is plann	d and Regional Growth Fund s & Neighbourhoods stain planning approval Charlie Croft any reason the planning author ed the scheme not acceptable ing approval may not be obtain	Risk Ref ity <u>Co</u> then		21/03/2011 An inability to obtain plan would result in the project ahead. Owner Charlie Croft	Medium nning approval	12
Progress Transpo Commu Failure Risk Ow <u>Cause</u> Contro Outline Pre-pla	s oppo ort Fun unitie to ob ner: If for a deem plann Is plann nning	d and Regional Growth Fund s & Neighbourhoods tain planning approval Charlie Croft any reason the planning author ed the scheme not acceptable ing approval may not be obtain	Risk Ref ity <u>Co</u> then		21/03/2011 An inability to obtain plan would result in the project ahead. Owner	Medium nning approval	12

Failure	e to me	eet the external funding body's	criteria					
Risk Ov	wner:	Charlie Croft	Risk I	Ref:	1836		Medium	12
<u>Cause</u>		England could decide that the proje not meet their criteria.	ct	<u>Conse</u>	<u>equence</u>	The project would not rece allocation.	eive the £1m	
Contro Consu		with Sport England				Owner Charlie Croft		
Barbic	an lea	se does not become live						
Risk Ov	wner:	Charlie Croft	Risk I	Ref:	1839		Medium	12
<u>Cause</u>	agree	is a conditional development ment that means certain criteria mu filled before the lease can go live.	st	<u>Conse</u>	<u>equence</u>	Should this risk materialise mean the process of findin would have to start again i delays to the re-opening, f to the council from addition etc, as well as lost opportu- reputational damage.	ng a developer resulting in ïnancial impacts nal legal fees	
Contro	ols					Owner		
	ict awa i track i	rded to a company with experienced record.	l in this f	ield and	d has	Charlie Croft		
ACE -	Childr	en						
Failure	e to de	liver ACE school modernisation	n strate	gy				
Risk Ov	wner:	Kevin Hall	Risk I	Ref:	0363		Medium	13
<u>Cause</u>	projec Prima Our L schen Cliftor integr consti	delivery or failure of significant capita ets include: Rawcliffe and Clifton ry schools and English Martyrs and ady's primary school merger. Other nes now in development include: In Green extension, Applefields scho ated provision, Huntington secondar ruction project. Further projects are ct to DfE funding announcements.	ol	<u>Conse</u>	<u>equence</u>	Late delivery of large scale may lead to reputational d loss and difficulties with sc and accommodating childr people.	amage, financial chool admissions	
Contro						Owner		
		ject management				Maggie Tansley		
Regula	ar repo	rting to Members				Kevin Hall		

City Strategy

Administration & Accommodation Review

Developers unable to meet the requirements of the development brief.

Risk Ov	wner:	lan Asher	Risk I	Ref:	1315			High	18
<u>Cause</u>	brief a the bu	opers are unable to comply with the as outlined in the design brief, within adget due to emerging historical ag, archaeological or onerous ions.		<u>Conse</u>	<u>equence</u>	quality. Possibly increase negative dis-satist Sustaina Potential historic fi	bility features put for extended pro	ilding due to an esulting in aff t at risk. ogramme due to	
	ic deve	elopment brief advice to ensure specification is ach	eivable.				Owner lan Asher lan Asher		
Action: Monitor		n proposals and early site work					Target Date 08/04/2010	Revised Date 30/05/2011	
		e organisation to implement the	corpor	ate tra	ansforma	tional ch	ange agenda		
Risk Ov		he new HQ design brief Ian Asher	Risk I	Ref:	0351			Medium	14
<u>Cause</u>	coord	rganisation does not effectively inate and implement the ormational change agenda.		<u>Conse</u>	<u>equence</u>	operatior in custon in the bu deliver a the organ	ncil will fail to ach nal efficiencies an ner service provis siness case. The new head quarte nisation is unable n potential.	nd improvements sion, anticipated e project will ers building that	
Contro Integra	-	th the More for York Programme					Owner Maria Wood		
Actions	5	t to CMT					Target Date 10/12/2010	Revised Date 04/02/2011	
City St	rategy	1							
-		Stadium							
Comm	ercial	Development does not progres	S						
Risk Ov	wner:	Tim Atkins	Risk I	Ref:	1844			High	18
<u>Cause</u>	The d	eveloper has problems raising funds	5.	<u>Conse</u>	<u>equence</u>	shortfall	ling funds availab of capital. Schen ative developer re	ne delayed and /	
Contro Financ	ols ial prot	ocols					Owner Tim Atkins		
Actions	5						Target Date	Revised Date	
Due dili	-						28/02/2011		
Soft ma	arket te	st another developer-partner					30/04/2011		

Capital Funding					
Risk Owner: Tim Atkins	Risk Ref:	1759		Medium	14
<u>Cause</u> Insufficient funds to effectively fund for project.	capital <u>Cons</u>	<u>equence</u>	Fail to meet vision for cor	nmunity benefit.	
Controls			Owner		
Planning Strategy			Tim Atkins		
CYC capital programme			Tim Atkins		
Other external funding sources			Tim Atkins		
Actions			Target Date	Revised Date	
Undertake S106 discussions to assess avail development appraisals.	able capital-finalise		31/01/2011	28/02/2011	
Assess alternative commercial components.			28/02/2011		
Develop prioritised specification for cost - qu	ality reduction.		28/02/2011		

KCR 0017 More for York

Corporate Lead Tracey Carter

The efficiency programme contains a number of projects that, if delivered successfully, will produce millions of pounds of cashable efficiency savings which will support the council's budget, keep council taxes low, improve the quality of services and make them more efficient. The council has set aside an invest to save fund and is also going to work with private sector partner to drive through the change required to deliver these projects. Not delivering this programme of efficiencies will lead to further

Office of the Chief Executive

More for York

Risk Owner: Ian Graham Risk Ref: 1769 High 19 Cause The programme may not have the required skills and knowledge at the relevant time as a result of inadequate resource planning. The programme needs to ensure that Consequence A lack of skills and knowledge may result in possible reductions in benefits and/or effective implementation of changes. 19
skills and knowledge at the relevant time as in possible reductions in benefits and/or a result of inadequate resource planning. effective implementation of changes.
resources with the right skills are recruited in order to up skill the programme.
Controls Owner
Ongoing review of resource management Stewart Halliday
Monthly workstream review meetings Stewart Halliday and Phil Davidson
Programme resources supplemented by external expertise where Stewart Halliday necessary
Actions Target Date Revised Date
Project management (Prince2) and programme management 31/12/2010 21/03/2011 (MSP) training to be provided.
Programme - Non-achievement of identified savings
Risk Owner:Ian FloydRisk Ref:1771High19
CauseRisk that identified savings may not be achieved as a result of ineffective or inadequate programme management, benefits realisation and monitoring.Consequence ConsequenceNot achieving target efficiencies could result in an adverse effect on operational budgets.
Controls Owner
Constant monitoring of workstream progress Programme Office and Ross Brown
Early capture of risks and issues Chris May
Escalation of issues to programme management Phil Davidson
Budget realisation monitoring Ross Brown
Clear escalation route for savings issues Ross Brown
Clear savings sign-off process Ross Brown
Actions Target Date Revised Date
Next update review of at risk savings to identify solutions and 15/10/2010 04/02/2011 mitigations
Updated savings profile 15/10/2010 04/02/2011

Programme - Ineffective communications with staff

Risk Ov	wner:	lan Graham	Risk	Ref:	1735			Medium	14
<u>Cause</u>	impac or ine	e to communicate effectively to sted by the programme due to li ffective communications plans, dures and monitoring.		<u>Conse</u>	<u>equence</u>	adverse reduce th	effect on staff m	ns may cause an orale and thereby ability to achieve I efficiency	
Contro	ols						Owner		
Workst	tream o	communication plans					Charlotte Jenning	js	
Regula	ar week	kly or fortnightly staff updates					More for York wo leads	rkstream	
Progra	imme (Communications Group					Charlotte Jenning	js	
Regula	ar Com	ms updates to CMT					Charlotte Jenning	js	
Ongoin	ng unio	n engagement at programme le	evel				Stewart Halliday		
Ongoin	ng clos	e union involvement at Director	ate level				More for York wo leads	rkstream	
Actions	s						Target Date	Revised Date	
Commu	unicatio	ons training for workstream lead	ls				28/02/2011		
		0							
Progra	amme	- Customer Organisations							
Risk Ov	wner:	lan Graham	Risk	Ref:	1838			Medium	13
	Some	lan Graham e customer groups may object to dual proposals.			1838	negative	reputational dan public perceptio gramme or CYC	nage and n of the More for	13
	Some individ	e customer groups may object to				negative	public perceptio	nage and n of the More for	13
<u>Cause</u> Contro	Some individ	e customer groups may object to	0			negative	public perceptio gramme or CYC	nage and n of the More for	13
<u>Cause</u> Contro EIAs ac Workst	Some individ ols ccomp tream o	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r	o t	<u>Conse</u>	<u>equence</u>	negative	public perceptio gramme or CYC Owner	nage and n of the More for	13
<u>Cause</u> Contro EIAs au Workst addres Resour	Some individ ols ccomp tream o s poter rce froi	e customer groups may object to dual proposals. anied by customer engagemen	o t natrix to iden	<u>Conse</u>	<u>equence</u>	negative	public perceptio gramme or CYC Owner Phil Davidson	nage and n of the More for	13
<u>Cause</u> Contro EIAs au Workst addres Resour	Some individ ols ccomp tream o s poter rce from mme a	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r ntial customer issues. m Programme Office to co-ordir	o t natrix to iden	<u>Conse</u>	<u>equence</u>	negative	public perceptio gramme or CYC Owner Phil Davidson Phil Davidson	nage and n of the More for	13
Contro EIAs au Workst addres Resour program Actions	Some individ ols ccomp tream o s pote rce froi mme a s mme O	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r ntial customer issues. m Programme Office to co-ordir	t natrix to iden nate EIAs be ch EIAs shou	<u>Conse</u> tify and tween	equence	negative	public perceptio gramme or CYC Owner Phil Davidson Phil Davidson Bethan Portlock	nage and n of the More for services.	13
Contro EIAs ad Workst addres Resour program Actions Program EIA Fair	Some individ ols ccomp tream o s poter rce froi mme a s mme O r and S	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r ntial customer issues. m Programme Office to co-ordin nd Equalities team	t natrix to iden nate EIAs be ch EIAs shou	<u>Conse</u> tify and tween	equence	negative	public perceptio gramme or CYC Owner Phil Davidson Phil Davidson Bethan Portlock Target Date	nage and n of the More for services. Revised Date	13
Contro EIAs au Workst addres Resour program Actions Program EIA Fair Plannin	Some individ ols ccomp tream o s poter rce froi mme a s mme O ir and S ig to at	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r ntial customer issues. m Programme Office to co-ordin and Equalities team	t natrix to iden nate EIAs be ch EIAs shou t.	<u>Conse</u> tify and tween	equence	negative	public perceptio gramme or CYC Owner Phil Davidson Phil Davidson Bethan Portlock Target Date 30/11/2010	nage and n of the More for services. Revised Date 31/01/2011	13
Contro EIAs au Workst addres Resour progran Actions Progran EIA Fair Plannin More fo	Some individ ols ccomp tream o s poter rce froi mme a s mme O ir and S ig to att or York ual wo	e customer groups may object to dual proposals. anied by customer engagemen comms plans and stakeholder r ntial customer issues. m Programme Office to co-ordin and Equalities team office and Equalities decide which SERG for consultation and input tend EIA fair in February 2011	t natrix to iden nate EIAs be ch EIAs shou t.	<u>Conse</u> tify and tween	equence	negative	public perceptio gramme or CYC Owner Phil Davidson Phil Davidson Bethan Portlock Target Date 30/11/2010 30/11/2010	nage and n of the More for services. Revised Date 31/01/2011 14/02/2011	13

Programme - Cultural resistance to changes proposed by the programme

-		-		-	-		
Risk Ov	wner:	lan Graham	Risk Ref:	1795		Medium	12
<u>Cause</u>		programme may encounter cultural tance to change in business areas.	<u>Conse</u>	<u>equence</u>	This may impact the effe programme - delaying ch impacting the realisation benefits.	anges and	
Contro	ols				Owner		
Progra	amme	of organisational culture change init	iated throughout	CYC	Charlotte Jenning	gs	
Yoreka	a - staf	ff suggestion scheme			Charlotte Jenning	gs	
Engagement strategy incorporating leadership teams, members and staff					Charlotte Jenning	gs	
Action	s				Target Date	Revised Date	
Yoreka	board	ls to be placed in service areas.			01/11/2010	28/02/2011	
Progra	amme	- Management and Communica	ations				
Risk O	wner:	lan Graham	Risk Ref:	1837		Medium	12
<u>Cause</u>	Failu	ire to engage all stakeholders.	<u>Cons</u>	<u>equence</u>	Programme may encoun proposals after time and already been committed. result in an impact to the Programme and CYC.	money has This may also	
Contro	ols				Owner		
Works	tream	stakeholder matrix			Phil Davidson		
Robus	t Prog	ramme management and governand	ce arrangements	6	Phil Davidson		
Develo	opmen	t of More for York Newsletter			Charlotte Jenning	gs	
Comm	is disc	ussed at workstream review meeting	gs		Phil Davidson		

KCR 0018 Impact of an Ageing Population

Corporate Lead Pete Dwyer

This is a long term piece of work which has been initiated by a scoping report to CMT. The next stage is to set up agreed actions for 10/11 and beyond following a workshop with senior managers across the council and an appraisal of the key issues.

ACE - Adults

Increasing social care support costs

Risk O	wner:	Graham Terry	Risk	Ref:	1715		High	20
<u>Cause</u>	desig health servic to ma	do not involve older people in the n and delivery of services such as n, social care, housing and other res and deliver the changes required nage demand and create ncies/savings.		<u>Conse</u>	equence	The rising demographic for support projections show to could increase by £12m by would happen if the counce respond and change the wo services. We will lose the have an inclusive design to older people's quality of life	that the costs y 2020. This til does not vay it delivers its opportunity to hat supports	
Action	s					Target Date	Revised Date	
Older F	Peoples	Accomodation review				30/06/2011		
Inabili	ty to u	nderstand and respond to the d	emand	ls of ar	Ageing	Population		
Risk O	wner:	Graham Terry	Risk	Ref:	1714		High	18
<u>Cause</u>	given inclua	Ageing Population Review fails to be the necessary priority corporately, ling required resources for it to be d out during 2010.	;	<u>Conse</u>	<u>equence</u>	We may not understand the scale of the changes requi- to our services to meet the populations changing dem could lead to reputational affect our CAA rating, espe people become disengage council and broader social	ired to be made e ageing hands. This damage and ecially if older ed with the	
Contra						Owner		

Owner	
Graham Terry	
Graham Terry	
Target Date	Revised Date
31/10/2010	31/03/2011
	Graham Terry Graham Terry Target Date

KCR 0019 Safeguarding

Corporate Lead Pete Dwyer

Ensuring that our children and young people in the city are safe and protected has to be a key priority for any authority. This involves not simply ensuring effective interventions into family life but the creation of protective arenas of safety which for example include safe recruitment practice. The individual, organisational and reputational implications of ineffective safeguarding practice are acute

ACE - Children

Serious injury or death occurs where there is or should have been some safeguarding involvement

Risk Ov	wner:	Eoin Rush	Risk Ref:	1707		Critical	22
<u>Cause</u>		ence that multi agency procedures not properly implemented	<u>Cons</u>	<u>equence</u>	Serious case review which the public domain the sho services that were involve	rt comings of any	/
Contro	ols				Owner		
Monito	oring of	f referral arrangements			Eoin Rush		
Safegu establis	-	g Children Board Professional Pra	ctice Monitoring G	Group	Eoin Rush		
Review	v of loo	cal Authority referral assessment a	irrangements		Eoin Rush		
Implerr progra		ion of comprehensive safeguarding	g children training		Eoin Rush		
Routine	e Case	e File Auditing			Eoin Rush		

KCR 0021 Corporate Performance Management Framework

Corporate Lead Kersten England

The council has a duty to provide value for money services to meet the needs of the citizens in York and to be accountable to local people where this is not achieved. Failure to effectively manage the council's performance could impact adversely on the council's reputation both at a local and national level. As such the council's corporate performance management framework must be robust and provide a level of assurance which enables both officers and Elected Members to make informed decisions

Office of the Chief Executive

Ensuring we get commitment and support from Partnerships for a city-wide hub

Risk Ov	wner:	Marilyn Summers	Risk Re	ef: 1819		Medium	14
<u>Cause</u>	be cit delive	ew performance framewor y-wide to ensure it is effect pring joined up intelligence prting more integrated impr	tive at and	<u>Consequence</u>	Less data/information wil the intelligence hub and properly integrate the big system (e.g. PCT & NY F	we may fail to partners into the	
Regula	s and r ar task	egular updates to LSP & W & finish meetings with SCS <streams< td=""><td></td><td>SS</td><td>Owner Peter Lowe Peter Lowe</td><td></td><td></td></streams<>		SS	Owner Peter Lowe Peter Lowe		
Actions	5				Target Date	Revised Date	
Review	'challe	enge' part of new PMF			18/02/2011		
Ensure both local and national data requirements are incorporated into hub					29/04/2011		
Implen framev Risk Ov	vork	g a new PMF at the san Peter Lowe	ne time as restruc Risk Re		rints & major changes t	o govt	13
<u>Cause</u>	requir key si throug exerc drip-fe frame	be difficult to consult on P rements and data intelligen taff and stakeholders are g gh restructures and bluepri ises. The government are eeding changes to the perf work and the replacement sector-led self assessmer	rce whilst oing int also iormance	<u>Consequence</u>	It's similar to trying to bal knowing all the ingredien keep up with changes or proposed PMF and intell changes do not feed into blueprints, the final result disjointed or out-of-date of	ts. If we do not ensure that gence hub restructures and could be a	
	frame		nt				
Contro			nt		Owner		
	ols ar pape	work. ers and updates to OCE DN			Owner Peter Lowe		
Regula	ols ar pape jement	work. ers and updates to OCE DN				Revised Date	
Regula manag Actions	ols ar pape Jement s	work. ers and updates to OCE DN			Peter Lowe		

Geographic Information System (GIS)

Risk Owner: Simon Lutman	Risk Ref:	1861		Medium	13
<u>Cause</u> The role of GIS across the council needs to be reviewed over the next 6 months to ensure it can support all requirements (e.g. operational / IT maintenance / business intelligence).		<u>sequence</u>	 GIS data management & ownership could become fragmented and uncordinated. Other systems or applications that rely on central GIS support could be compromised. GIS packages and website could have a lot of down-time if not maintained properly. The business intelligence hub requires geo codes and mapping to ensure profiling and mash-ups are developed and accessible. 		
Controls Simon Lutman now member of BI Hub architecture project team			Owner Peter Lowe		
Actions	. ,		Target Date	Revised Date	
Building GIS requirements into the BI H	ub early on		16/12/2010	11/02/2011	

KCR 0022 Financial Pressures

Corporate Lead Ian Floyd

Reductions of approximately 25% in government department budgets are expected over the next 4 years. The Council needs a structured and strategic approach to deliver savings through the more for york programme to ensure that any change to service provision is aligned to the Council's key priorities.

Customer & Business Support Services

Inability to achieve funding reduction savings for 2010/11								
Risk Ov	wner:	Keith Best	Risk	Ref:	1805		High	19
<u>Cause</u>	£3.16 achie some	11 in year budget reduct m announced in June m vable at such short notic spend is already comm ets relate to statutory ser	ay not be e because itted or	<u>Cons</u>	<u>equence</u>	This could result in a 2010/	11 overspend.	
Contro	ols					Owner		
Identify	y budge	et reductions at the earlie	est opportunity			Keith Best		
Regula	ar moni	toring of the financial po	sition through in ye	ear mon	itoring	Keith Best		
-			udgets by appro	oximate	ely 28% a	nd a 45% reduction in cap	oital	
Risk Ov	-	r the next 4 years Keith Best	D:-1		4000	•	High	40
RISK U	wiiei.	Reitin Dest	RISK	Ref:	1806	•	High	19
<u>Cause</u>	gover capita annou	ctions of approximately 2 nment revenue funding 3 I funding over the next 4 Inced in the CSR. The s rk is yet to be determine	and 45% ^I years as pecific impact	<u>Cons</u>	<u>equence</u>	The council will have to red service provision for non sta or increase eligibility criteria services	atutory services	
Contro	ols					Owner		
Long t	erm fina	ancial planning to identif	y funding gaps			Keith Best		
Identify	y savin	gs required				Keith Best		
Initiate progra	-	ed service reviews delive	ered through the M	lore for `	York	Keith Best		
	ote a ch for revi	allenge system amongs ew	officers to identify	v savings	s or	Keith Best		
Insuffi	cient t	ime to take action to	reduce budgets	in a st	rategic a	nd targeted method		
Risk Ov	wner:	Keith Best	Risk	Ref:	1807		High	19
<u>Cause</u>	details York. currer time te	ving the CSR announce s are required to assess A funding reduction in e nt forecast could result in to take action to reduce b gic and targeted method	the impact for excess of the insufficient oudgets in a	<u>Cons</u>	<u>sequence</u>	This could result in an addit untargeted blanket % cut ac services if not properly plan service provision which is n corporate priorities	cross all ned as well as	
Contro	ols					Owner		
Long t	erm fin	ancial planning to identif	y funding gaps			Keith Best		
Identify	y poten	tial savings in excess of	current target			Keith Best		
		planning based on mod regular basis	eling and sensitivit	y analys	sis	Keith Best		

Savings identified beyond 2011/12 are not achieved

Risk Owner: Keith Best	Risk Ref:	1812		High	19
<u>Cause</u> Some service specific savings proposals may be politically sensitive and alternative savings may need to be identified or the savings are not achieved according to Mo for York programme timetable	e	<u>sequence</u>	This could result in an add untargeted blanket % cut services if not properly pla service provision which is corporate priorities	across all anned as well as	
Controls			Owner		
Regular communication and consultation			Keith Best		
Regular monitoring of progress by More for York	programme		Keith Best		
Identify potential savings in excess of current targ	get		Keith Best		
Structured and planned approach to budget planr	ning		Keith Best		
Customer & Business Support Services					
Financial Services					
Increase in the value of employer's contribution	ution to LGP	6 due to e	effects of economic dow	nturn	
Risk Owner: Louise Dixon	Risk Ref:	1687		Medium	13
<u>Cause</u> A fall in investment returns due to the volatility of the market due to the credit crunch. This could take effect from 1st A 2011.		<u>sequence</u>	At a rough estimate, a 1% contribution rate is upward so there could be some su to meet at a time when go funding and council tax in under pressure. The Fun estimated that an increase annum may be required o period from 2011/12, altho	ds of £700k p.a. ubstantial costs overnment come are both d's actuary has e of 1-2% per over the 3 year	

Controls

Increase in employer contributions built in to 2010-11 Medium Term Financial Plan.

City Strategy

Strategic Planning and Transport

government may "relax" current valuation

methodology to lessen the impact.

Owner

Louise Dixon

Reduced levels of economic development due to less investment of national & regional transport infrastructure							
Risk Owner: Richard Wood	Risk Ref:	1720		High	19		
<u>Cause</u> The financial impact of the economic downturn will almost certainly result in a reduction in investment in regional and national air services, rail network and lon distance buses.		<u>equence</u>	This could mean that then investment available for s infrastructure affecting the prosperity of the city.	upporting	2		
Controls		Owner					
Lobbying for sustainable levels of investment and	d funding		Richard Wood				
Review policy setting			Richard Wood				
Access York Phase 1 Dft Funding through RTB			Richard Wood				
A19 Roundabout Extension, funding from RTB T	op-up		Richard Wood				
Cycling City DfT funding through Cycle England			Richard Wood				
Access York Phase 2 DaST Connectivity Study v Region	vith Leeds City		Richard Wood				
LTP 3 Consultation	Richard Wood						
Actions Regularly review current status of several initiative	es		Target Date 25/10/2011	Revised Date			